

Performance Evaluation Report

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value					Achievement	Performance	
						Excellent	Very Good	Good	Fair	Poor		Raw Score	Weighted Score
						100%	90%	80%	70%	60%			
1 Optimization of revenue collection.	40.00	Annual Collection of Taxes	Achievement of target for collection of taxes	%	15.00	100	90	80	70	60	96.55	96.55	14.48
		Improving tax SDP ratio	Tax SDP ratio	%	5.00	100	90	80	70	60	86.62	86.62	4.33
		Creating of awareness on tax compliance and Online system	Holding of Zone-wise awareness campaigns	Number	2.00	10	9	8	7	6	10	100.0	2.0
		Tax Audit as per Section 28 of the MVAT Act, 2005	Total number of Tax Audit cases completed within the current year	%	10.00	80	60	50	40	30	100	100.0	10.0
			Total number of Audit Assessment completed based on Tax Audit report	%	6.00	80	60	50	40	30	90	100.0	6.0
			Total number of Audit Assessment completed without Tax Audit report	%	2.00	100	90	80	70	60	10	0.0	0.0
2 Effective and transparent implementation of tax laws.	30.00	100% migration of VAT/CST data to e-Platform	Dealers data	%	10.00	100	90	80	70	60	100	100.0	10.0
		Identification of tax evaders and initiating action	Surveys conducted	Number	10.00	50	40	30	20	10	50	100.0	10.0
			Cases of tax evasion where action is taken within 1 month of identification	%	10.00	100	90	80	70	60	90	90.0	9.0
3 Providing prompt and citizen-friendly services using modern IT and management tools for effective and efficient tax administration	20.00	Online services	Improvement and extension of Service Centres	Number	5.00	10	9	8	7	6	4	0.0	0.0

Performance Evaluation Report

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value					Achievement	Performance	
						Excellent	Very Good	Good	Fair	Poor		Raw Score	Weighted Score
						100%	90%	80%	70%	60%			
			Improvement and extension of Help Desk	Number	5.00	12	10	8	7	6	4	0.0	0.0
			Quality Audit Survey	Number	4.00	10	9	8	7	6	7	70.0	2.8
		Setting standard for public service delivery	Checking service delivery standard	Date	3.00	15/01/2015	31/01/2015	15/02/2015	28/02/2015	31/03/2015	05/01/2015	100.0	3.0
		Providing Public Grievance Redressal System	Maintenance of Public Grievance Redressal System	%	3.00	100	90	80	70	60	80	80.0	2.4
* Efficient functioning of the RFD System	5.00	Timely submission of Mid Term Achievement	On-time submission	Date	1.0	10/10/2014	11/10/2014	15/10/2014	25/10/2014	15/03/2014	25/06/2015	100.0	1.0
		Timely submission of Results for 2013-2014	On-time submission	Date	2.0	01/05/2014	02/05/2014	05/05/2014	06/05/2014	07/05/2014		N/A	N/A
		Timely submission of Draft RFD for 2014-2015 for approval.	On-time submission	Date	2.0	05/03/2014	06/03/2014	07/03/2014	10/03/2014	07/05/2014		N/A	N/A
* Effective redressal of citizens' grievances	5.00	Timely disposal of citizens' grievances lodged through FAKSELNA BOX	Citizens' grievances disposed off from FAKSELNA BOX within 30 days	%	2.0	100	90	80	70	60		N/A	N/A
		Timely disposal of citizens' grievances lodged through www.mipuiaw.nic.in	Citizens' grievances disposed off through www.mipuiaw.nic.in within 30 days	%	3.0	100	90	80	70	60		N/A	N/A

* Mandatory Objective(s)

Total Composite Score : 75.01